



## **Carradale Pre'5 Unit**

### **Duty of Candour Report – April 2020 to April 2021**

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future. An important part of this duty is that we provide an annual report about the duty of candour in our services.

An important part of this duty is that we provide an annual report about the duty of candour in our service, Carradale Pre'5 Unit. This short report describes how Carradale Pre'5 Unit has operated the duty of candour during the time between April 2020 and April 2021.

### **How many incidents happened to which the duty of candour applies?**

In the last year, there have been no incidents to which the duty of candour applied

### **Information about our policies and procedures**

Where something has happened that triggers the duty of candour, our staff report this to a member of the Senior Leadership Team who have responsibility for ensuring that the duty of candour procedure is followed. The SLT member records the incident and reports as necessary to the Care Inspectorate. Should an incident have happened, the SLT member and staff set up a learning review. This allows everyone involved to review what has happened and identify changes for the future.

All new staff will learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. We have occupational welfare support in place for our staff if they have been affected by a duty of candour incident.

Where parents or children are affected by the duty of candour, we have arrangements in place to provide welfare support as necessary.

### **Other information**

Carradale Pre'5 Unit is committed to following the procedures of the duty of candour. This report will be published on our school website and a copy is available in nursery.

If you would like more information about our nursery, please contact us using these details:

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